

Enabling Workforce Management and Operational Efficiency

for 8,000 Users Across Czech Public Safety Organisations



The Challenge

Support a large-scale operational platform serving public safety organisations while ensuring reliability, process efficiency, and integration with enterprise systems.

The Solution

VUMS LEGEND provides maintenance, support, and continuous development of the HCL Domino-based EKIS II WEB platform.

The Result

Reliable support for 8,000 users, stable operations, continuous platform evolution, and efficient workforce and administrative process management.

The Challenge

Managing Complex Operations

The Ministry of the Interior of the Czech Republic oversees public safety organisations spanning police, fire services, and multiple other institutions nationwide. Keeping those organisations running requires a platform capable of supporting workforce management, operational planning, administrative workflows, reporting, and communication processes — simultaneously, reliably, and at scale.

The challenge was not simply one of scale, though serving thousands of users across multiple organisations is demanding in itself. The platform also needed to integrate with enterprise systems, absorb evolving business requirements, and maintain uninterrupted availability for organisations whose operational continuity directly affects public safety.

development services for EKIS II WEB, an HCL Domino-based platform purpose-built for the Ministry of the Interior's operational environment. The system brings together workforce planning, reporting, administrative requests, and communication processes in a single, unified platform — with integration into SAP ensuring that operational and organisational data remains consistent across enterprise systems.

VUMS LEGEND's engagement is not a one-time implementation — it is a long-term partnership. The team delivers application enhancements, resolves operational issues, and continuously modernises the platform to keep it aligned with changing Ministry requirements. A 100% modular implementation approach means new capabilities can be introduced without disrupting existing operations.

LEGEND's ongoing support and development activities, the platform delivers operational stability, process efficiency, and reliable access to critical workforce and administrative functions — while maintaining integration with enterprise systems.

More than 40% increase in operational efficiency across supported organisations.

50% reduction in manual processes through platform automation and workflow digitisation.

100% modular implementation, enabling continuous delivery of new capabilities without operational disruption.

The Solution

Unified Operational Platform

VUMS LEGEND provides ongoing maintenance, support, and continuous

The Result

Reliable Nationwide Operations

EKIS II WEB successfully supports approximately 8,000 users across organisations managed by the Ministry of the Interior. Through VUMS

Uninterrupted availability of a mission-critical platform serving police, fire services, and other public safety organisations nationwide.

Key Capabilities Delivered

Workforce Process Optimisation

Streamlined workforce planning and administrative processes across multiple organisations, giving users efficient access to planning, reporting, and operational management capabilities.

Mission-Critical Service Reliability

Continuous availability of a critical operational platform ensures police, fire services, and other organisations can rely on uninterrupted access to business-critical information.

Enterprise System Integration

Reliable integration between EKIS II WEB and SAP maintains consistency of operational and administrative data across the Ministry's enterprise systems.



Before & After

Area	Before	After
Workforce Management	Fragmented processes and manual administrative workflows across multiple organisations	Unified workforce planning, reporting, and administrative requests managed through EKIS II WEB
Operational Efficiency	High manual overhead; limited process automation across public safety organisations	More than 40% increase in operational efficiency; 50% reduction in manual processes
Platform Stability	Risk of service disruption affecting police, fire services, and other critical institutions	Continuous availability maintained through VUMS LEGEND's ongoing support and monitoring
Enterprise Integration	Siloed operational data with limited consistency across organisational systems	Reliable SAP integration ensuring consistent data across the Ministry's enterprise landscape

About the Customer

The Ministry of the Interior of the Czech Republic oversees public administration and public safety organisations, including police and fire services. It supports critical operational and administrative processes across multiple institutions nationwide.

About VUMS Legend

VUMS LEGEND is a specialist HCL Software partner with deep expertise in delivering and maintaining large-scale HCL Domino solutions for government and public sector organisations in Central Europe. The company provides long-term maintenance, operational support, and continuous application development, helping public institutions keep mission-critical platforms stable, secure, and aligned with evolving requirements.

About HCLSoftware

HCL Software is a global leader in software innovation, dedicated to powering the Digital+ Economy. We develop, market, sell, and support transformative solutions across business and industry, intelligent operations, total experience, data and analytics, and cybersecurity. Built on a rich heritage of pioneering spirit and unwavering commitment to customer success, we deliver best-in-class software products that empower organizations to achieve their goals. Our core values of integrity, inclusion, value creation, people centricity, and social responsibility guide everything we do. HCL Software serves more than 20,000 organizations, including a majority of the Fortune 100 and almost half of the Fortune 500.