



Correcting a Costly Platform Decision

HCL Domino

HCL Domino Application Modernization with RockTeam

An insurance services provider delivering highly configurable, cloud-native software solutions relied on a sophisticated HCL Domino application as a core part of its service offering. The application delivered valuable, differentiated capabilities to customers—but its legacy presentation and platform architecture created concerns about long-term usability and browser accessibility.

After spending more than \$1M attempting to recreate the application using Microsoft tools—with unsatisfactory results—the organization made the decision to recover and modernize its existing Domino investment rather than replace it. RockTeam was engaged to restore, modernize, and reposition Domino as the foundation for future growth.

The Challenge

The customer needed to recover and modernize a complex legacy Domino application while ensuring continuity for existing customers. This required establishing a stable and reliable hosted Domino platform and restoring the application in a way that preserved its sophisticated functionality.

At the same time, the application's forms and views needed to be revised to present a modern look on any browser, eliminating usability concerns that had driven the earlier, costly attempt to replace Domino entirely.

The Solution

RockTeam built a hosted HCL Domino platform that included security, backup, and high availability.

With the platform in place, the complex Domino application was restored and modernized, with updated forms and views designed to deliver a clean, modern, and functional browser-based user interface.

This approach allowed the customer to retain the powerful capabilities of the existing application while delivering a modern user experience without the risk, cost, or disruption of a full platform rewrite.

The Result

The engagement was a phenomenal success. The Domino platform proved stable and reliable, and the modernized application presentation met both business and user expectations.

Existing customers embraced the new user interface and were able to continue using the valuable services provided by the application without needing to find or transition to a replacement system. As a direct result of the modern and intuitive Domino application, the company experienced a surge of new customers whose business needs were fully supported by the flagship solution.



Key Capabilities Delivered

Modernize Domino Browser Application

- Successful deployment of the latest version of HCL Domino in a hosted environment
- Platform architecture including backup, security, and high availability

Clean, Modern User Experience

- Modern, superb browser-based application presentation
- Updated forms and views supporting intuitive interaction

Business Continuity and Growth

- Preservation of a sophisticated, high-value application
- Growing customer base driven by the flagship Domino solution



About RockTeam

RockTeam is a full-service Domino Partner. Our capabilities include Software Resell and System Integration. They excel in delivering value using their Application Development and Administration expertise.

About HCLSoftware

HCL Software is a global leader in software innovation, dedicated to powering the Digital+ Economy. We develop, market, sell, and support transformative solutions across business and industry, intelligent operations, total experience, data and analytics, and cybersecurity. Built on a rich heritage of pioneering spirit and unwavering commitment to customer success, we deliver best-in-class software products that empower organizations to achieve their goals. Our core values of integrity, inclusion, value creation, people centricity, and social responsibility guide everything we do. HCL Software serves more than 20,000 organizations, including a majority of the Fortune 100 and almost half of the Fortune 500.