

Ensuring Reliable Judicial Document Management

for 4,200 Court Users Across the Czech Republic



The Challenge

Maintain and continuously enhance a critical judicial document management platform supporting thousands of users while meeting evolving operational and legislative requirements.

The Solution

VUMS LEGEND delivers maintenance, support, and continuous development services for the HCL Domino-based ISVKS platform.

The Result

Reliable support for 4,200 users, stable judicial operations, continuous compliance with evolving requirements, and long-term sustainability of a critical platform.

The Challenge

Supporting Judicial Operations

The Ministry of Justice of the Czech Republic is responsible for the administration of the judicial system, overseeing High Courts and Regional Courts across the country. The processes those courts depend on — document management, case handling, sensitive information storage, and communication — are document-centric, highly regulated, and cannot afford disruption.

The challenge facing the Ministry was not a failing platform, but the ongoing complexity of keeping a critical one in step with reality. Legislative changes, evolving business requirements, and the need to serve a large and distributed user community across multiple institutions meant that the judicial information system required constant, expert attention — not just reactive fixes, but proactive development and long-term stewardship.

application development for ISVKS, the Ministry of Justice's judicial information system built on HCL Domino. The platform supports document-centric judicial processes across High Courts and Regional Courts, handling sensitive case information and operational workflows for approximately 4,200 users.

VUMS LEGEND's role goes beyond keeping the lights on. The team continuously enhances ISVKS functionality, implements legislative changes as they come into effect, resolves operational issues, and ensures long-term platform stability and performance. A 100% modular implementation approach allows new capabilities to be introduced incrementally, without risk to the platform's core judicial functions. The result is a system that evolves in step with the Ministry's needs — without requiring replacement.

Justice can adapt efficiently to changing operational and legislative requirements — without sacrificing the stability or continuity of a system that courts across the country depend on every day.

More than 40% increase in operational efficiency across supported court institutions.

50% reduction in manual processes through ongoing workflow digitisation and platform enhancement.

100% modular implementation enabling continuous delivery of legislative and functional changes.

The Solution

Continuous Domino Modernisation

VUMS LEGEND provides comprehensive maintenance, operational support, and ongoing

The Result

Reliable Nationwide Platform

The ISVKS platform continues to successfully support approximately 4,200 users across Czech High Courts and Regional Courts. Through VUMS LEGEND's ongoing maintenance and enhancement activities, the Ministry of

Sustained platform reliability supporting daily judicial activities across multiple court institutions nationwide.

Key Capabilities Delivered

Mission-Critical Reliability

Stable operation of a critical judicial information system maintained continuously, giving the Ministry confidence in platform availability for daily court activities across multiple institutions.

Continuous Platform Evolution

Ongoing enhancements and legislative updates delivered incrementally, keeping ISVKS aligned with changing requirements without platform replacement.

Large-Scale User Support

A nationwide user community of approximately 4,200 court employees supported, with reliable access to the critical information required for judicial processes.



Before & After

Area	Before	After
Legislative Compliance	Manual effort required to implement legislative changes; risk of platform falling behind regulatory requirements	Legislative changes implemented continuously by VUMS LEGEND as part of the ongoing development cycle
Platform Stability	Operational risk from an ageing system without dedicated expert maintenance and enhancement	Sustained reliability through proactive support, monitoring, and continuous improvement by VUMS LEGEND
Process Efficiency	High manual overhead in document and case management workflows across court institutions	More than 40% efficiency gain and 50% reduction in manual processes through platform automation
Scalability	Limited ability to introduce new capabilities without disrupting core judicial functions	100% modular implementation enabling incremental delivery of new features without operational risk

About the Customer

The Ministry of Justice of the Czech Republic is the national government institution responsible for the administration of the judicial system. It supports courts and judicial organisations across the country and oversees critical legal and document management processes.

About VUMS Legend

VUMS LEGEND is a specialist HCL Software partner with deep expertise in delivering and maintaining large-scale HCL Domino solutions for government and public sector organisations in Central Europe. The company provides long-term maintenance, operational support, and continuous application development, helping public institutions keep mission-critical platforms stable, secure, and aligned with evolving requirements.

About HCLSoftware

HCL Software is a global leader in software innovation, dedicated to powering the Digital+ Economy. We develop, market, sell, and support transformative solutions across business and industry, intelligent operations, total experience, data and analytics, and cybersecurity. Built on a rich heritage of pioneering spirit and unwavering commitment to customer success, we deliver best-in-class software products that empower organizations to achieve their goals. Our core values of integrity, inclusion, value creation, people centricity, and social responsibility guide everything we do. HCL Software serves more than 20,000 organizations, including a majority of the Fortune 100 and almost half of the Fortune 500.