HCLSoftware

HCL BigFix Mobile

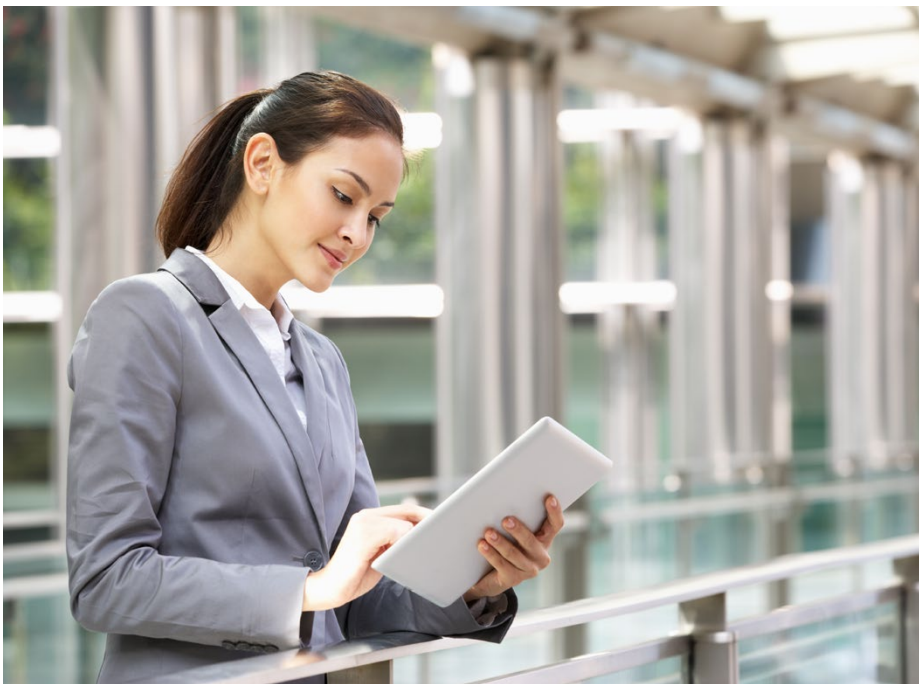
Extending modern endpoint management capabilities to iOS and Android devices

HCL BigFix

Organizations are deploying mobile devices, both phones and tablets, across the enterprise at an accelerated pace. BigFix Mobile allows IT and Security teams to extend endpoint management to include enterprise-owned and employee-owned (BYOD) mobile devices.

Beyond providing organizations with full visibility into iOS and Android devices, and traditional endpoints, BigFix Mobile makes it easier to manage the lifecycle of mobile devices – from enrollment to retirement – using key MDM actions and hundreds of MDM policies. BigFix Mobile enables organizations to better deploy the latest productivity and enhance devices while maintaining organizational standards for security and data protection. Organizations can consolidate tools, extend security to mobile devices, streamline, and automate endpoint management processes for optimal efficiency gains using BigFix Mobile.

IT and Security teams now have a single endpoint management tool to **manage every endpoint**, and find more, fix more and do more, faster.



Highlights

- Automate management of mobile devices, including enrollment, configuration, remediation, compliance, posture assessment, and analytics.
- Unify operations with a single solution and methodology for every device, including iOS and Android, without having to pay for seldom used features.
- Extend security to every device while providing defense against threats, reducing data loss, and increasing compliance.
- Certified to support three Android Enterprise management sets: Work Profile Management, Full Device Management and Dedicated Device Management.

Single view of all endpoints

With BigFix, operators can see all endpoints – traditional, modern, physical, and virtual – all in one view. They can easily manage and report across these different types of endpoints from a single platform providing one source of truth. Exporting mobile endpoint data from multiple management tools and aggregating everything in spreadsheets is an outdated and unsustainable practice. With BigFix Mobile, operators can view and report on mobile endpoints based upon a variety of filters - such as device type, operating system, status, device group, IP address - and effortlessly make accurate asset inventories available to a variety of stakeholders.

Mobile lifecycle management

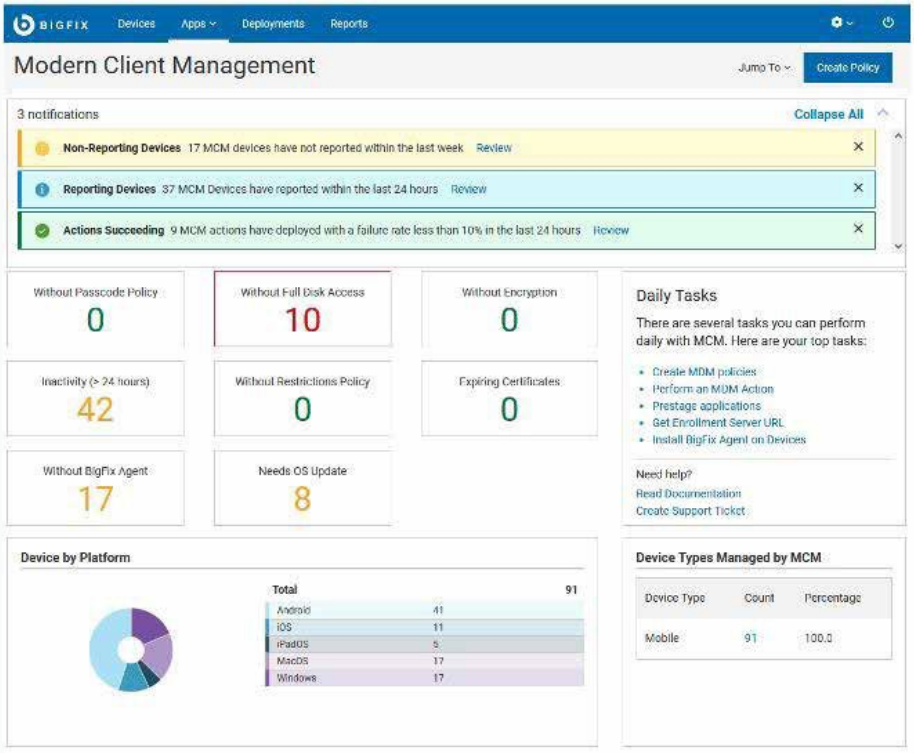
A single view of all endpoints is critically important to organizations who need to drive down costs while improving endpoint management. However, beyond visibility, organizations need to be able to:

- **Enroll** mobile devices with over-the-air enrollment and leverage zero touch provisioning, making deployment of devices to end-users easy and uncomplicated.
- **Manage** mobile devices effectively by deploying MDM actions and policies that quickly enable IT to easily configure and manage devices at a detailed level, providing ultimate flexibility in managing hundreds of configuration settings.
- **Secure** against threats, safeguard business and organizational data and information, as well as ensure security and regulatory compliance.
- **Service** mobile users by deploying business applications from Google Play and Apple App stores.
- **Retire** or decommission mobile devices while deleting company data and applications. These capabilities are the cornerstone of BigFix Mobile, allowing IT and Security teams to adopt an effective lifecycle management approach to mobile device management.

Manage EVERY endpoint

With new types of devices constantly being introduced into the workplace, endpoint administration, control, and protections become challenging tasks for IT and Security teams. Many endpoint management tools lack the ability to cost-effectively see and control heterogeneous endpoints. With BigFix, organizations can unify endpoint management by leveraging agent-based management together with MDM API-based management of newer handheld iOS and Android devices. In doing so, BigFix Mobile delivers efficiency gains that allow IT organizations to dramatically reduce costs and infrastructure complexity by employing one endpoint management platform for all endpoints.

BigFix Mobile Command Center



The BigFix Mobile Command Center is the primary view into the health of the fleet of endpoints. At the top, operators can see the number of reporting and non-reporting devices. Below the notification section there is a policy dashboard allowing operators to view devices based upon several categories such as those without restrictions policies.

To the right of the policy dashboard, are context-sensitive tasks making it easier for operators to manage mobile devices.

The bottom section of the BigFix Mobile Command Center gives operators a view into the organization's inventory of mobile devices including a graph of devices by platform and a device count of mobile devices.

For more information

To learn more about BigFix, contact your HCLSoftware Sales Specialist, HCLSoftware Business Partner, or visit www.BigFix.com.