



BUREAU
VERITAS

Bureau Veritas Certification

HCL Software Products Limited

300 Apollo Drive, 2nd Floor Chelmsford, MA 01824 United States

Bureau Veritas Certification NA certifies that the System of the above organization has been audited and found to be in accordance with the requirements of the standard detailed below

ISO 27018:2019

Scope of Certification

The ISMS at HCL Software covers the secure development, deployment, management, and operation of its cloud-based service offerings, ensuring compliance with international security and privacy standards.

This scope applies to the following services hosted on HCL Now, HCL Business Cloud, HCL Commerce Cloud, HCL Marketing Cloud, HCL TX cloud and HCL DX Cloud, as well as Volt MX Development platforms that include cloud based SAAS & PAAS platform offerings.

Service Offerings Covered:

Services on HCL Now / HCL Business Cloud / HCL Commerce Cloud / HCL Marketing Cloud / HCL DX Cloud / HCL TX CLOUD

1. Commerce on HCL Now / HCL Business Cloud / HCL Commerce Cloud - Enterprise e-commerce platform for secure, scalable transactions.
2. Workload Automation on HCL Now / HCL Business Cloud - Automated scheduling and workflow management for enterprise IT operations.
3. Unica on HCL Now / HCL Business Cloud / HCL Marketing Cloud - Cloud-based marketing automation and customer engagement platform.
4. Discover on HCL Now / HCL Business Cloud / HCL Marketing Cloud - Digital analytics and customer experience monitoring solution.
5. BigFix on HCL Now - Endpoint management and security compliance automation tool.
6. Digital Experience on HCL Now / HCL Business Cloud / HCL DX Cloud - Enterprise digital experience management solution.
7. One Test on HCL Now - Cloud-based software testing and quality assurance platform.
8. Sametime on HCL Now - Secure messaging and video conferencing platform.
9. CDP (Customer Data Platform) on HCL Now / HCL Business Cloud / HCL Commerce Cloud / HCL Marketing Cloud - Unified customer data platform for personalized marketing and insights.
10. AION on HCL Now / HCL Business Cloud / HCL Commerce Cloud / HCL Marketing Cloud - AI-driven business intelligence and automation.
11. Detect on HCL Now / HCL Business Cloud / HCL Commerce Cloud / HCL Marketing Cloud - AI-powered fraud detection and risk mitigation service.
12. IntelliOps Event Management (IEM) - AI-driven IT operations event management system.
13. HCL TX Platform - the unified technology suite within HCL's Total Experience strategy—designed to dismantle data and organizational silos and streamline digital innovation across an organization.

Standalone Product:

14. Volt MX - Cloud-based low-code application development platform for rapid enterprise app deployment, including mobile, web, and multi-experience applications.

The Statement of Applicability is v4.1, September 2025

Original cycle start date:

23-January-2023

Expiry date of previous cycle:

02-January-2026

Certification/Recertification cycle start date:

30-September-2026

Subject to the continued satisfactory operation of the organization's System, this certificate expires on:

01-January-2029

Certificate Number: **US021808**

Version: 1

Issue date: **08-October-2025**

Brian Sanders

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.

