

HCLSoftware and Intec Systems – Accelerating Field Productivity for Poultry Production

HCL Domino Mobilization with Intec Systems



HCL Domino

Executive Overview

P.D. Hook is a UK-based poultry producer managing operations across numerous remote sites and hatcheries where speed, coordination, and information accuracy are essential to productivity. The company's core production and operational processes were controlled through HCL Domino applications—but extending access to this critical system to employees working at the edges of its network proved challenging.

To enable real-time access and operational agility for field workers, P.D. Hook partnered with HCL Business Partner Intec Systems Limited, leveraging the HCL Domino platform to deploy a low-cost, mobile-ready solution that extends enterprise applications into the field.

The Challenge

P.D. Hook's core production systems were delivered through Domino applications tightly integrated into its enterprise architecture. However, employees responsible for critical tasks across remote hatcheries did not have reliable access to these systems due to network limitations and the geographic spread of operational sites.

The company needed a way to grant field-based users direct access to production applications without requiring expensive network infrastructure, while maintaining consistency and performance across all locations.

The Solution

Intec Systems deployed an HCL Domino-powered mobile application as a low-cost extension of P.D. Hook's existing enterprise system. The

solution combined Domino's robust backend capabilities with tablets equipped with IoT SIM cards, enabling workers in remote sites to connect directly to operational applications outside the core office network.

By using HCL Domino as the foundation, the mobile solution retained backward compatibility with existing workflow logic and data structures, allowing P.D. Hook to leverage its established applications without a full rewrite.

The Result

The mobile-enabled Domino solution delivered tangible business benefits:

8× Reduction in Processing Time: Field employees were able to interact with production systems directly from remote locations, drastically

reducing manual steps and delays.

Easy Remote Access: Workers at distributed hatcheries and agricultural sites gained reliable access to enterprise systems over mobile connectivity.

Dependable Backward Compatibility: The mobile extension preserved existing Domino investment without requiring application redevelopment or data migration.

P.D. Hook reported that the deployment transformed its operational capability and reinforced Domino's role as the platform of choice to support distributed production and real-time decision-making.

Key Capabilities Delivered

Mobile-Ready HCL Domino Extension

Deployment of a Domino-powered mobile application for field personnel access

Use of IoT-enabled tablets to support connectivity at remote sites

Operational Performance Gains

Significant reduction in process cycle times

Streamlined field workflows

Platform Continuity and Compatibility

Preserved core Domino applications and logic

Removed the need for costly rewrites or platform replacement



About Intec Systems Limited

Intec Systems Limited is an HCL Business Partner that collaborates with its clients as a trusted advisor, bringing together business insight, significant experience and technology to provide a distinct advantage in today's rapidly changing business environment. With over 30 years' experience in a wide range of business and information technology domains, Intec's mission is to help customers anticipate change and profit from new opportunities.

About HCLSoftware

HCL Software is a global leader in software innovation, dedicated to powering the Digital+ Economy. We develop, market, sell, and support transformative solutions across business and industry, intelligent operations, total experience, data and analytics, and cybersecurity. Built on a rich heritage of pioneering spirit and unwavering commitment to customer success, we deliver best-in-class software products that empower organizations to achieve their goals. Our core values of integrity, inclusion, value creation, people centricity, and social responsibility guide everything we do. HCL Software serves more than 20,000 organizations, including a majority of the Fortune 100 and almost half of the Fortune 500.